

Video Conferencing: Safeguarding and Privacy Overview



Summary privacy policy

(Powered by Polisis)

✓ Positive

- The policy covers security measures in details.
- The policy provides opt-out choices.
- You can request access and deletion of personal data.
- The policy offers you clear links to control your data.
- The policy has a special section on respecting children's privacy.

[Read the full summary on Polisis.](#)

— What to look out for

- Several types of personal information types can be collected.

Customer Account and Registration Data: This includes information you provide to create your account with us or register for events, webinars, surveys, etc. and may include, first and last name, billing information, a password and a valid email address.

- Some data might be retained indefinitely.

Our customers can always review, update or change personal information from within their account or by contacting us. LogMeIn will also, when you request, provide you with information about the types of information we process about you and whether we hold, or process on behalf of a third party, any of your personal information. You may have the right to a copy of your personal information in machine-readable format. You can also ask about: Whether and why we have your personal information. How we obtained your personal information. What we have done with your personal information. To whom we have communicated your personal information. Where your personal information has been stored, processed or transferred. How long we will retain your personal information or how that retention period will be determined; and. The safeguards in place to protect your information when it is transferred to third parties or third countries.

Minimum Age: 18?

- **Free 14 day trial**
- **£9.50 per month - Professional Plan**
- **£12.67 per month - Business Plan**

Links

Terms - <https://www.logmeininc.com/legal/terms-and-conditions>

Privacy - <https://www.logmeininc.com/legal/privacy>



Minimum Age: 18?

By accepting these Terms, signing an Order, or using the Services, you represent that you are of legal age and have the authority to bind the Customer to the Order, these Terms, and the applicable "Service Descriptions" available at <https://www.logmeininc.com/legal/service-descriptions>, as well as the Professional Services Terms and Conditions available at <https://www.logmeininc.com/legal/professional-services-terms>, each as applicable (collectively the "Agreement").

How children's data is managed

11. Children's Privacy

LogMeIn's webpages are intended for general audiences - we do not seek through this site to gather personal data from or about persons that are sixteen (16) years of age or younger. If you inform us or we otherwise become aware that we have unintentionally received personal information from an individual under the age of sixteen (16), we will delete this information from our records.

Personal data policy statements (adherence to GDPR/Privacy Shield)

GDPR-Compliant Customer Data Processing Addendum:

With enforcement of the EU General Data Protection Regulation (GDPR) beginning 25 May 2018, LogMeIn is pleased to offer a revised, GDPR-compliant Data Processing Addendum (DPA) incorporating: (1) the EU Standard Contractual Clauses (also known as the EU Model Clauses); (2) LogMeIn's Technical and Organizational Data Security Measures; and (3) a GDPR-specific addendum. This GDPR-compliant DPA ensures that any transfer of personal data outside the European Economic Area in connection with your relationship with LogMeIn will be performed in compliance with the GDPR.

Privacy Shield:

LogMeIn also demonstrates its commitment to maintaining appropriate privacy and security standards around the collection, use, transfer, and retention of personal data from the EU and Switzerland by participating in the EU-U.S. and Swiss Privacy Shield Frameworks. Find out more here.